

Terms of Use

Last updated: June 20th, 2016

Introduction: Prince William County Service Authority (“PWCSA” or “we”) provides information and other online services (collectively, the “Services”), including information about PWCSA and its products and services, at www.pwcsa.org, www.h20lab.biz, www.h20lab.info, www.h20lab.info, or any other website owned or operated by PWCSA (collectively, the “Sites”) to our users (“You”) under the following terms and conditions (“Terms of Use”) as set forth in this General Terms and Conditions of Use Agreement (“Agreement”). This Agreement applies to the Sites and other online services of PWCSA. You agree to be bound by this Agreement, whether You are a “Visitor” (which means that You simply browse the Sites) or a “Registered User” (which means that You have registered with the Sites or Services and established an account with PWCSA to use the Services (an “Account”). Please read our Terms of Use and Privacy Policy before using the Sites(s). BY ACCESSING THE SITE, YOU AGREE TO BE BOUND BY THESE TERMS OF USE AND THE PRIVACY POLICY. IF YOU DO NOT WISH TO BE BOUND BY THESE TERMS OF USE AND PRIVACY POLICY, YOU MAY NOT ACCESS OR USE THE SITE OR THE SERVICES. PWCSA reserves the right to modify or amend the Terms of Use and Privacy Policy from time to time, without notice. You agree that You will review this Agreement regularly, so that You are aware of and agree to any and all modifications made to this Agreement. Any modifications or amendments shall take immediate effect upon posting, and Your continued use of the Sites after such posting will mean that You agree to the changes. If You object to any such changes, Your sole recourse will be to cease using the Sites and Services.

1. **Users.** If You submit or otherwise provide information to PWCSA, such information must be true, accurate, current and complete, and You shall maintain and promptly update such

information to keep it true, accurate, current and complete, and the truth, accuracy, currency and completeness of such information is a condition to Your use of the Sites and Services. If we have reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, we may suspend or terminate Your use of the Sites or Services (or any portion thereof).

- a. VISITORS. Visitors may browse the Sites in accordance with this Agreement and will not have access to certain Services without becoming a Registered User.
- b. REGISTERED USERS. Certain Services are only available to Registered Users who are required to set up an Account prior to accessing such Services. When You set up an Account, You may be required to enter Your Account number, Account last name and first name, billing zip code, Account phone number and a Password (collectively, "Account Information") to access these Services. You may not transfer or share Your Account Information with anyone except for authorized individuals within Your family or business, as appropriate. You are solely responsible for maintaining the confidentiality of Your Account Information, and You are fully and solely responsible for all activities that occur under Your Password or Account Information. You must ensure that You exit from Your Account at the end of each session. You agree to immediately notify PWCSA of any unauthorized use of Your Account Information or any other breach of security. We strongly recommend that You change Your Password on a periodic basis and whenever You suspect that knowledge of the Password has been compromised. It is Your responsibility to protect the confidentiality of the Password. We assume no liability for any access to information that is executed with the Password chosen by You.

You are solely responsible for any and all use of Your Account. Without limiting any rights that PWCSA may otherwise have, PWCSA reserves the right to take any and all action, as it deems

necessary or reasonable, to ensure the security of the Sites and Your Account, including, without limitation, terminating Your Account, changing Your Password, or requesting additional information to authorize transactions on Your Account. Notwithstanding the above, PWCSA may rely on the authority of anyone accessing Your Account or using Your Password and in no event and under no circumstances shall PWCSA be held liable to You for any liabilities or damages resulting from or arising out of (i) any action or inaction of PWCSA under this provision, (ii) any compromise of the confidentiality of Your Account or Password, and (iii) any unauthorized access to Your Account or use of Your Password. You may not use anyone else's Account at any time without the permission of the Account holder. The security of Your personally identifying information is important to us. While there is no such thing as perfect security on the Internet, we will take reasonable steps to help ensure the safety of Your personally identifying information. However, You understand and agree that such steps do not guarantee that use of the Sites is invulnerable to all security breaches, and that PWCSA makes no warranty, guarantee, or representation that use of any portion of our Sites is protected from viruses, security threats or other vulnerabilities.

2. **License.** We hereby grant to You a limited, non-exclusive, non-transferable license to access the Sites and use the Services solely for internal business purposes and personal use only as permitted under this Agreement ("Access Rights"). We reserve the right, in our sole discretion, to deny use of the Sites or Services to anyone for any reason. You acknowledge and agree that we, in our sole discretion, at any time and with or without notice, may block or terminate Your or any other party's access to all or part of the Sites or Services, or change or discontinue any aspect or feature of the Sites or Services (including, without limitation, discontinuing any of the Sites or Services in their entirety); and that, without limitation of any other provisions of this Agreement, we reserve the right to take any actions at law or in equity that we deem appropriate in connection with the Sites, Services and this Agreement.

3. **Intellectual Property Ownership.** You understand and acknowledge that the Sites, the contents of and information displayed on the Sites are protected by U.S. and international copyright laws, and are the property of the PWCSA and/or other parties. The downloading, reproduction, distribution, republication, uploading, transmission, or retransmission of, or creation of derivative works from, sale, rent, licensing, or transfer any of the Sites' contents is strictly prohibited unless otherwise expressly indicated in these Terms of Use. The Sites may contain or reference trademarks, service marks, logos, patents, copyrighted materials, trade secrets, technologies, products, processes or other proprietary rights or intellectual property of PWCSA and/or other parties. No license to or right in any such trademarks, patents, copyrighted materials, software, trade secrets, technologies, products, processes or other proprietary rights of intellectual property of PWCSA and/or other parties is granted to or conferred upon You, unless otherwise expressly indicated in these Terms of Use. All rights not expressly granted are reserved.
4. **No Interference with Sites.** You agree that You will not use any device, software or other instrumentality to interfere or attempt to interfere with the proper working of the Sites, including through the upload or other transmission of any software viruses, worms, time bombs, corrupted files, Trojan horses or any other computer code, files, or programs that are designed or intended to disrupt, damage, overburden, impair or limit the functioning of any software, hardware, network, server or communications systems or equipment or use any robot, spider, or other such programmatic or automatic device, including but not limited to automated dial-in or inquiry devices, to obtain information from the Sites or otherwise monitor or copy any portion of the Sites, products and/or Services. You further agree that You will not take any action that imposes an unreasonable or disproportionately large load on our infrastructure. In addition, You agree that You will not use any robot, spider, other automatic device, or manual process to frame, scrape (including through the use of any data mining, or similar data gathering and extraction methods), monitor or copy the Sites or the content contained herein, or change, modify, adapt, or otherwise alter the

Sites, or change, modify, or alter another website so as to falsely imply that it is associated with the Sites, without the prior express consent from an authorized PWCSA representative (such consent is deemed given for standard search engine technology employed by Internet search websites to direct Internet users to this Sites).

5. **Privacy/Data Protection.** You represent and warrant that You shall not use any PWCSA products or Services in a way that violates the privacy or data protection rights of any third party, or any applicable privacy or data protection laws or regulations. You further represent and warrant that, to the extent required by law, You have obtained consent for use of the Sites or Services to access or monitor communications or any personal data, including geo-location data, of any third party. Use of the Sites or Services for any illegal purpose is strictly prohibited and a violation of these Terms. You agree not to use the Sites or Services in any manner that: (a) violates any local, state, national or international law; (b) threatens, stalks, harasses, abuses, defames, slanders, or in any other way harms another individual or business organization; (c) collects or stores personal data about other users without their consent, or otherwise prepares, compiles, uses, downloads or copies any user information and/or usage information or any portion thereof, or transmits, provides or otherwise distributes (whether or not for a fee) such information to any third party; (d) impersonates any person or entity, misrepresents Your affiliation with a person or entity, or otherwise creates a false identity for the purpose of misleading others; (e) infringes someone else's patent, trademark, trade secret, copyright or other intellectual property or other rights; (f) is vulgar, gratuitously violent, obscene, pornographic, indecent, lewd, libelous, invasive of another's privacy, or racially, ethnically or otherwise offensive, hateful or abusive; (g) advocates or solicits violence, criminal conduct or the violation of any local, state, national or international law or the rights of any third party; (h) promotes sexually explicit or pornographic material or discrimination based on race, sex, religion, nationality, disability, sexual orientation or age; (i) constitutes unsolicited or unauthorized advertising, junk or bulk email (spam), chain letters, or any other unsolicited commercial or non-

commercial communication; or (h) transmits any material or communications that contain a petitions for signatures, chain letters or letters relating to a pyramid scheme.

6. **NO WARRANTY.** All SERVICES AND INFORMATION ON THE SITE ARE PROVIDED “AS IS” WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. Some jurisdictions do not allow the exclusion of implied warranties, so the above exclusion may not apply to You.
7. **Inaccuracies.** Information and content on the Sites may contain technical inaccuracies and typographical errors. You agree that We are not responsible or liable for any such inaccuracies, errors or omissions, and shall have no obligation related to information affected by such inaccuracies. We reserve the right to make changes, corrections, cancellations and/or improvements to information and contents on the Sites, and to the services, products and programs described in such information therein, at any time without notice, including after confirmation of a transaction.
8. **Cooperation with Law Enforcement.** We have the right to fully cooperate with any law enforcement authorities or court order requesting or directing PWCSA to disclose the identity or other information of anyone using or posting any materials on or through the Sites. We will disclose any information regarding Your use of the Sites, including personal information pertaining to You, without Your permission when required by law, or in the good faith belief that such action is necessary to investigate or protect against harmful activities to PWCSA (including the Sites) or to others. YOU WAIVE AND HOLD PWCSA HARMLESS FROM ANY CLAIMS RESULTING FROM ANY ACTION TAKEN BY ANY OF THE FOREGOING PARTIES DURING OR AS A RESULT OF ITS INVESTIGATIONS AND FROM ANY ACTIONS TAKEN AS A CONSEQUENCE OF INVESTIGATIONS BY EITHER SUCH PARTIES OR LAW ENFORCEMENT AUTHORITIES.
9. **Third Party Sites.** If You choose to leave the Sites via links to third party websites, including billing processors, We are not responsible for the privacy policies of those Sites or the

cookies those Sites use. In addition, because We have no control over such Sites and resources, You acknowledge and agree that We are not responsible for content on or the availability of such external Sites or resources, and do not endorse and are not responsible or liable for any content, advertising, products, or other materials on or available from such Sites or resources. You should carefully review their privacy statements and other conditions of use.

10. **Privacy Policy.** If You would like to view the privacy practices that govern the Sites please review our Privacy Policy. If You have questions about these Terms of Use please send an email to webmaster@pwcsa.org. All information we collect on the Sites, including through the Registered User registration process, will be treated in accordance with our Privacy Policy, located on these Sites and incorporated by this reference into this Agreement. If You use the Sites and/or Service, You accept the terms and conditions of our Privacy Policy, and consent to all actions we take with respect to Your information consistent with our Privacy Policy. If You do not agree to have Your information used in any of the ways described in the Privacy Policy, You must discontinue use of the Sites and the Services, and not provide PWCSA with any personal information.
11. We respect the intellectual property of others, and we ask You to do the same. If You believe that Your work has been copied in a way that constitutes copyright infringement on the Sites, please provide our Copyright Agent the following information:
 - a) An electronic or physical signature of the person authorized to act on behalf of the owner of the copyright interest;
 - b) A specific description of the copyrighted work that You claim has been infringed;
 - c) A specific description of where the material that You claim is infringing is located on the Sites or Services;
 - d) Your name, address, telephone number, and email address;

- e) A written statement by You that You have a good faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law; and
- f) A written statement by You, made under penalty of perjury, that all of the above information in Your notice is accurate and that You are the copyright owner or authorized to act on the copyright owner's behalf.

Our Copyright Agent for notice of claims of copyright infringement on the Sites or Services can be reached by directing an email to copyright@pwcsa.org. It is our policy to terminate the user accounts of repeat infringers.

12. **Termination.** We may terminate Your use of the Sites and/or Your Account for any reason at any time. You understand that termination of this Agreement and Your Account may involve deletion of Your information from our live databases as well as any content or information that You uploaded to the Sites using such Account. YOU AGREE THAT WE WILL NOT BE LIABLE TO YOU OR ANY OTHER PARTY FOR ANY TERMINATION OF YOUR ACCESS TO THE SITE OR SERVICES OR DELETION OF YOUR ACCOUNT OR CONTENT UPLOADED BY YOU.

13. **Indemnity.** To the extent permitted by law, You agree to indemnify, defend and hold harmless PWCSA, its parents, subsidiaries, affiliates, officers, directors, licensors, co-branders, suppliers, and other partners, employees, consultants and agents, together with all of their respective officers, directors, employees and consultants, from and against any and all claims, liabilities, damages, losses, costs, expenses, fees (including reasonable attorneys' fees and court costs) that such parties may incur as a result of or arising from (a) any information You submit, post or transmit through the Sites or Services, (b) Your use of the Sites or Services, (c) Your violation of this Agreement, (d) Your violation of any rights of any other person or entity or (e) any viruses, Trojan horses, worms, time bombs, cancelbots or other similar harmful or deleterious programming routines input by You into the

Services. We reserve the right to exclusively defend and control any such indemnification matters; and that You will fully cooperate with PWCSA in any such defense.

14. **Miscellaneous.** Unless otherwise set forth in a product or services delivery agreement between You and PWCSA, this Agreement and our Privacy Policy constitutes the entire and exclusive and final statement of the agreement between You and PWCSA with respect to the subject matter hereof, and governs Your access to the Sites and Your use of the Services, superseding any prior agreements or negotiations between You and PWCSA, both written and oral, with respect to the subject matter hereof. All matters relating to the Sites or Services, this Agreement, the relationship between You and PWCSA or any dispute or claim arising therefrom or related thereto (including non-contractual disputes or claims) will be governed by the laws of the Commonwealth of Virginia, without giving effect to any choice of laws or principles that would require the application of the laws of a different country or state. Any legal action, suit or proceeding arising out of or relating to this Agreement, or Your use of, the Sites or Services must be instituted exclusively in the federal or state courts located in the Commonwealth of Virginia and in no other jurisdiction. You further consent to exclusive personal jurisdiction and venue in, and agree to service of process issued or authorized by, any such court, and irrevocably waive any jurisdictional, venue or inconvenient forum objections to such court provided, however, that if You reside outside of the United States in a country requiring that a consumer contract be litigated in that country and/or pursuant to that country's national law, that country's courts may have jurisdiction and its law may apply.

Our failure to exercise or enforce any right or provision of this Agreement will not constitute a waiver of such right or provision. If any provision of this Agreement is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and that the other provisions of these Terms remain in full force and effect. You agree that regardless of

any statute or law to the contrary, any claim or cause of action arising out of or related to Your use of the Sites or Services or this Agreement must be filed within one (1) year after such claim or cause of action arose or be forever barred. The section titles in this Agreement are for convenience only and have no legal or contractual effect. You and we are acting as independent contractors, and nothing in this Agreement creates an agency or partnership. You may not assign Your rights under this Agreement without our prior written consent, and any attempted assignment will be null and void.

This Agreement may not be modified, in whole or in part, except by PWCSA and as otherwise might be specifically described elsewhere in this Agreement; and anything contained on or provided through this site that is inconsistent with or conflicts with the terms of this Agreement is superseded by the terms of this Agreement.

Privacy Policy

Last Updated: June 20, 2016

This statement outlines the policies and practices of Prince William County Service Authority ("PWCSA" or "we") regarding the collection and use of Your personal information from Your visit to www.pwcsa.org, www.h20lab.biz, www.h20lab.info, www.h20lab.info, or any other website owned or operated by PWCSA (collectively, the "Sites"). It includes our policies for PWCSA Users and Visitors and Registered Users. All terms used herein are defined in our Terms of Use. By using the Sites or the services provided through this Sites (the "Services"), You acknowledge that we may collect information about You, and use and disclose such information as described in this Privacy Policy. Your use of the Sites or Services indicates Your acceptance of the terms of this Privacy Policy. This Privacy Policy is incorporated into the PWCSA Terms of Use.

THE SITE AND SERVICES ARE HOSTED IN THE UNITED STATES. IF YOU ARE A USER ACCESSING THE SITE OR SERVICES FROM THE EUROPEAN UNION, ASIA, OR ANY OTHER REGION WITH LAWS OR REGULATIONS GOVERNING PERSONAL DATA COLLECTION, USE, AND DISCLOSURE THAT DIFFER FROM UNITED STATES LAWS, PLEASE BE ADVISED THAT THROUGH YOUR CONTINUED USE OF THE SITE OR SERVICES, WHICH IS GOVERNED BY UNITED STATES LAW, THIS PRIVACY POLICY, AND OUR TERMS OF SERVICE, YOU ARE TRANSFERRING YOUR PERSONAL INFORMATION TO THE UNITED STATES, AND YOU CONSENT TO THAT TRANSFER. ADDITIONALLY, YOU UNDERSTAND THAT YOUR PERSONAL INFORMATION MAY BE PROCESSED IN COUNTRIES (INCLUDING THE UNITED STATES) WHERE LAWS REGARDING PROCESSING PERSONAL INFORMATION MAY BE DIFFERENT OR LESS STRINGENT THAN IN YOUR HOME JURISDICTION.

Information We Collect, How We Use It and How You Can Update/Delete It

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Browsing

When You browse our Sites, we do not collect personally identifiable information about You, such as Your name, Account number, address, telephone number and email address (“Personal Information”), unless You voluntarily provide it to us. This means that we will not know Your Personal Information just because You browse our Sites unless You have created an Account, and login when You access the Sites or access the Sites from a link in an email that we sent to You.

When we need to collect Personal Information from You to provide You with a particular Service, we will ask You to voluntarily supply PWCSA with the information we need, as explained below.

General Information Collected

To monitor site usage and improve the quality of our Sites, we gather general information about the use of our Sites. We use web server logs and industry-standard website statistics software to count the number and audience characteristics of users who visit our Sites and to count the number of views of particular pages, as well as to track other general statistics about our Sites. We may collect statistical information about internet connection information, equipment used to access our website (such as operating systems or browser types), geo-location data and user queries. We do not track individual users’ visits to our Sites. At times PWCSA may share with third parties aggregate, anonymous information about overall usage of our Sites and other Internet services that we collect, to provide general information about our Internet services and establish sponsorships or other business relationships.

Information Collected from Surveys

We may conduct online surveys on our Sites. Participation in such surveys is voluntary and You may decline to participate. In general, the data collected in such surveys will be used by PWCSA and not shared with any third parties.

Information Collected to Process a Transaction

To conduct a transaction on a PWCSA Sites, visitors must have, or create, a login Account. Information collected to create an Account may include Your name, Account number, address, telephone number, and email address. More information about Account information can be found in the Terms of Use.

Information Payment Method

In order to provide you with Services offered on our Sites, or to complete transactions or requests initiated by You on the Sites, we may transfer you to outside services provided by third-party operators. In certain instances, the third-party content may be “framed” in such a way it appears that you are still on the Sites. In such cases, we will have agreements with those third parties whose websites you may be transferred to, under which the third parties agree to maintain the confidentiality of Your Personal Information and to use it only to help PWCSA serve you.

Your Personal Information may be accessed when necessary to provide You with online account-related information, provide technical support, or diagnose or repair problems with the Sites or Your access to it. You may update Your Personal Information if You have registered at the Sites by editing Your profile when logged into Your Account. You may also do so by either contacting Customer Service at (703) 335-7950 between the hours of 8:00 a.m. - 5:00 p.m. Monday through Friday or by emailing customerservice@pwcsa.org. We may not be able to update any information previously disclosed to a third party. Your Personal Information is necessary in order for PWCSA to send You newsletters or other communications or to provide You access to Your Account information. Therefore, if You delete such necessary information we may not be able to provide You certain Services.

Emails/Newsletters

It is our intention to only send You email communications that You want to receive. When You provide us with Your email address by creating an Account on the Sites, we will periodically contact You via email about PWCSA programs and services. Every time You receive an email, You will be provided the choice to opt-out of future emails by following the instructions

provided in the email. You may also opt-out by emailing webmaster@pwcsa.org or by sending a letter to:

Communications Division

Prince William County Service Authority

P.O. Box 2266

Woodbridge, VA 22195

Please allow 10 business days for PWCSA to process Your opt-out and include Your email address if You opt-out via postal mail. Note that even if You unsubscribe or opt-out, we may still send You transactional, relationship or service-related emails.

Please note that PWCSA will never send You an email requesting Your password, credit card number, social security number or other similar personal or private identification information. If You receive an email that looks like it is from PWCSA, but asks You for personal information, it is a fraudulent email and You should not reply or provide such information.

Posting Information to Sites

Please be aware that whenever You voluntarily post information to public areas on the Sites or any other public forums, such information can be accessed by the public.

Disclosure of Information to Third Parties

PWCSA provides non-personally identifiable information to certain service providers for their use on an aggregated basis for the purpose of performing their contractual obligations to us. We do not permit the sale of Personal Information. We also may disclose Personal Information

in certain situations. You hereby consent to our sharing of Personal Information for the following purposes:

- To third party vendors who help us make the Sites or Services available or who support our business;
- If we believe in good faith that such disclosure is necessary to: (a) resolve disputes, investigate problems, or enforce our Terms of Use; (b) comply with applicable laws or respond to requests from law enforcement or other government officials; or (c) protect or defend the rights or property of PWCSA, You, or third parties. This includes, without limitation, exchanging information with other companies and organizations for fraud protection.

We may also share Your information otherwise with Your consent: Except as set forth in this Privacy Policy, You will be notified when Your Personal Information may be shared with third parties, and will be given the option to prevent the sharing of this information.

Cookies

Our Sites use "Cookie" technology. "Cookies" are encrypted strings of text that a website stores on a user's computer. Our Sites require the use of a "Session" Cookie when logging into the Sites. "Session" Cookies are temporary and are automatically deleted once You close Your internet browser. Session Cookies allow You to log-in and then view and update Your content throughout the Sites during the same session or visit. We do not use Cookies to ascertain any personally identifiable information about You apart from what You voluntarily provide us.

Cookies do not corrupt or damage Your computer, programs, or computer files. Most browsers have an option to reject or disable cookies, which will prevent Your browser from accepting new cookies, as well as (depending on the sophistication of Your browser software) allowing You to decide on acceptance of each new cookie in a variety of ways. Although You can block

cookies and similar technology, Your experience of the Sites and Services could be affected by doing so.

Securing Your Information

The Personal Information You provide is encrypted and sent to PWCSA using a secure method. We treat Personal Information You provide as confidential information, and we use commercially reasonable security measures to protect personal information from unauthorized access, alteration, disclosure or destruction. After Personal Information reaches PWCSA, it is stored on a secure server that resides behind firewalls designed to block unauthorized access.

However, please understand that no one can provide an absolute guarantee that information intended to be maintained as private, whether transmitted via the Internet or otherwise, cannot be accessed inappropriately or unlawfully by third parties. We have taken and will continue to take reasonable steps to ensure the secure and safe transmission of Your Personal Information. You understand and agree that such steps do not guarantee that use of the Sites is invulnerable to all security breaches, and that PWCSA makes no warranty, guarantee, or representation that use of any portion of our Sites is protected from viruses, security threats or other vulnerabilities.

Other Sites

PWCSA is only responsible for the privacy policy and content of its Sites. We are not responsible for the privacy practices or the use of cookies on websites from which You have accessed this Sites, or non-PWCSA websites that You may access from this Sites. PWCSA encourages You to review the policies of other websites that You may access from this Sites.

Legal Issues

This is a United States website and is subject to laws of the United States and the Commonwealth of Virginia. PWCSA may disclose personally identifiable information without Your permission if required by law or in the good faith belief that such action is necessary to (a) comply with legal requirements or legal process served on PWCSA or one of its affiliates, or (b) investigate or protect against harmful activities to PWCSA or its associates, property (including our Sites) or to others.

Personal Information of Children

We recognize the need to provide additional privacy protections when children visit our website. Therefore, PWCSA does not seek to collect personally identifiable information from children under the age of 13. We may collect birth dates to validate the ages of our guests, including children. If we discover that a child under the age of 13 submitted personally identifiable information, PWCSA will delete the information immediately. We may share non-individual, aggregate, non-personally identifiable information about our users (i.e. ages) internally within PWCSA and externally with third parties, such as advertisers and business partners.

Changes to PWCSA's Privacy Policy

In the future, we may need to change this Privacy Policy. All changes will be made here so that You will always know what information we gather, how we might use that information and whether we will disclose it to anyone.

The Do Not Track Browser Setting

The Sites recognize and do not block the Do Not Track (DNT) browser setting. DNT is a preference you can set in your browser to let the website you visit know that you do not want it

collecting certain information about You. For more details about Do Not Track, including how to enable or disable this preference, visit this helpful website, <https://allaboutdnt.com/>.

Contacting PWCSA About Privacy Issues

If You have any comments, suggestions or questions about this Privacy Policy, please contact PWCSA:

By email at: webmaster@pwcsa.org

By phone at: (703) 335-7900

By mail at:

Communications Division

Prince William County Service Authority

P.O. Box 2266

Woodbridge, VA 22195